

Here to Help

Emergency and Support Resource Guide

Student Emergency Services in the Office of the Dean of Students serves as a primary point of contact for students and their families, and assists with navigating campus and community resources. For information or support, contact us: 512-471-5017 or deanofstudents.utexas.edu/emergency.

How can Student Emergency Services help?

- Emergency funds
- Short-term emergency housing accommodations
- Discreet absence notifications to faculty
- Services for food insecurity and professional clothing needs
- Private advocacy and support on request
- Referrals for appropriate campus and community resources
- Information regarding course load reductions or full withdrawals
- Act as primary advocate for students and primary contact for families

Immediate care after a crime has occurred:

- **911**
University Police Department: 512-471-4441 and/or **Austin Police Department:** 512-970-2000 or 311
— Report an incident with or without filing charges
- **University Health Services:** 512-471-4955 — SAFE, STI and pregnancy testing
512-475-6877 — Nurse Advice Line
- **Counseling and Mental Health Center 24/7 Crisis Line:** 512-471-CALL (2255), when you are experiencing a mental health crisis.
- **Behavior Concerns Advice Line (24/7):** 512-232-5050 — Connect about a campus behavior concern: utexas.edu/safety/bcal.

Preservation of evidence may be critical to an investigation should you wish to proceed with a criminal, civil, or university investigation, now or in the future. Examples of evidence include but are not limited to: not showering or washing clothes and linens, pictures, text messages, and social media communications

Please be aware that various offices can offer privacy but may not be confidential. A list of campus confidential spaces is available: titleix.utexas.edu/resources

Priority care:

- **Counseling and Mental Health Center:** 512-471-3515 — Counseling, case management and referral services for UT Austin students.
- **Immigration Emergency:** — Call the UT Police Department 512-471-4441. Explain your situation and you will be connected to the appropriate International Office staff member.



Priority Care Continued:

- **Interpersonal Violence Peer Support:** 512-471-6147 — Private peer-based support after interpersonal violence: deanofstudents.utexas.edu/emergency/advocacysupport.
- **Advocates:** 512-232-2860 — Private support and accommodations after interpersonal violence: deanofstudents.utexas.edu/emergency/advocacysupport.
- **Office of the Registrar** — restrict your directory information: registrar.utexas.edu/students/records/restrictmyinfo
- **National Domestic Violence Hotline:** 1-800-799-7233, confidential one-on-one support for anyone affected by domestic violence.
- **The Safe Alliance** 24/7 hotline: 512-267-SAFE (7233) — Sexual Assault Forensic Exams (SAFE) and other interpersonal violence related resources
- **SURE Walk:** 512-232-9255 (WALK) — request an escort when walking on or near campus utsg.org/projects/sure-walk
- **SURE Ride:** Opt in through the Lyft app to request a free ride home from campus: <http://lft.to/UTSURE>

Long-term Resources:

- **County Clerk Civil Division:** 512-854-9188 — file a civil claim traviscountyclerk.org
- **Legal Services for Students:** 512-471-7796 — free consultation, referrals, and possible representation (Cannot discuss or participate in issues between University community members)
- **National Center for Victims of Crime:** victimsofcrime.org — nonprofit organization dedicated to providing information, resources and advocacy for victims of all types of crime.
- **Rape Aggression Defense (RAD)** — physical self defense course for women offered by the University police department: utexas.edu/police/rad
- **Services for Students with Disabilities:** 512-471-6259 — Determining eligibility and approves reasonable accommodations diversity.utexas.edu/disability.
- **Student Conduct and Academic Integrity:** 512-471-2841 — report student violations of law and the University code of conduct
- **Texas Law: Domestic Violence Clinic:** 512-232-1358 — through the University of Texas School of Law
- **Texas Law: Immigration Clinic:** 512-232-1358 — through the University of Texas School of Law
- **Title IX Training and Investigations:** 512-471-1762 — report relationship violence, stalking, sexual misconduct, sexual harassment, and/or sexual assault
- **Voices Against Violence:** 512-471-3515 — Unit of CMHC focusing on interpersonal violence, also manages the Survivors Emergency Fund.

