Here to Help

Student Emergency Services Resource Guide

Student Emergency Services in the Office of the Dean of Students serves as a primary point of contact for students and their families, and assists with navigating campus and community resources.

How can Student Emergency Services help?

- Emergency funds
- Short-term emergency housing accommodations
- Discrete absence notifications to faculty
- Referrals for appropriate campus and community resources
- Information regarding course load reductions or full withdrawals
- Act as primary advocate for students and primary contact for families

General resources to help after a crime has occurred:

- University Police Department: 512-471-4441 and/or Austin Police Department: 512-970-2000 or 311 — Report an incident with or without filing charges

- SafePlace 24/7 hotline: 512-267-SAFE (7233) — Sexual Assault Forensic Exams (SAFE) and other domestic violence related resources

- University Health Services: 512-471-4955 — SAFE, STI and pregnancy testing

- Counseling and Mental Health Center: 512-471-3515 or 24/7 Crisis Line: 512-471-CALL (2255)

- Voices Against Violence: 512-471-3515 — Unit of the Counseling Center focusing on interpersonal violence, operates the Survivors Emergency Fund

- Title IX Training and Investigations: 512-471-2841 — report relationship violence, stalking, sexual misconduct, sexual harassment, and/or sexual assault

- Student Judicial Services: 512-471-2841 — report student violations of law and the University code of conduct

- Legal Services for Students: 512-471-7796 — free consultation, referrals, and possible representation (Cannot discuss or participate in issues between University community members)
General resources, Continued:

- **County Clerk Civil Division**: 512-854-9188 — file a civil claim traviscountyclerk.org
- **Domestic Violence Clinic**: 512-232-1358 — through the University of Texas School of Law
- **SURE Walk**: 512-232-9255 (WALK) — request an escort when walking on or near campus utsg.org/projects/sure-walk
- **Rape Aggression Defense (RAD)** — physical self defense course for women offered by the University police department: utexas.edu/police/rad
- **Office of the Registrar** — restrict your directory information: registrar.utexas.edu/students/records/restrictmyinfo
- **The University of Texas at Austin 2015-2016 General Information Catalog Appendix D: Policy on Sex Discrimination, Sexual Harassment, Sexual Misconduct, Interpersonal Violence, and Stalking**: catalog.utexas.edu/general-information/appendices/appendix-d

Preservation of evidence may be critical to an investigation should you wish to proceed with a criminal, civil, or university investigation, now or in the future. Examples of evidence include but are not limited to: not showering or washing clothes and linens, pictures, text messages, and social media communications. Please be aware that various offices can offer privacy but only the Counseling Center and University Health Services are considered confidential spaces.

**Walk-In Appointments**

Student Emergency Services in the Office of the Dean of Students and the Counseling Center allow for walk-in appointments during normal business hours: Monday - Friday, 8 a.m. – 4:30 p.m.

University Health Services allows for walk-in appointments Monday - Friday, 8 a.m. – 5 p.m.

For additional information or support, contact Student Emergency Services at 512-471-5017 or deanofstudents.utexas.edu/emergency.