

# Here to Help

## Student Emergency Services Resource Guide

Student Emergency Services in the Office of the Dean of Students serves as a primary point of contact for students and their families, and assists with navigating campus and community resources.

### How can Student Emergency Services help?

- Emergency funds
- Short-term emergency housing accommodations
- Discreet absence notifications to faculty
- Referrals for appropriate campus and community resources
- Information regarding course load reductions or full withdrawals
- Act as primary advocate for students and primary contact for families

### General resources to help after a crime has occurred:

- **University Police Department:** 512-471-4441 and/or **Austin Police Department:** 512-970-2000 or 311 — Report an incident with or without filing charges
- **SafePlace** 24/7 hotline: 512-267-SAFE (7233) — Sexual Assault Forensic Exams (SAFE) and other domestic violence related resources
- **University Health Services:** 512-471-4955 — SAFE, STI and pregnancy testing
- **Counseling and Mental Health Center:** 512-471-3515 or **24/7 Crisis Line:** 512-471-CALL (2255)
- **Voices Against Violence:** 512-471-3515 — Unit of the Counseling Center focusing on interpersonal violence, operates the Survivors Emergency Fund
- **Title IX Training and Investigations:** 512-471-2841 — report relationship violence, stalking, sexual misconduct, sexual harassment, and/or sexual assault
- **Student Judicial Services:** 512-471-2841 — report student violations of law and the University code of conduct
- **Legal Services for Students:** 512-471-7796 — free consultation, referrals, and possible representation (Cannot discuss or participate in issues between University community members)



The University of Texas at Austin  
**Student Emergency Services**

Office of the Dean of Students

## General resources, Continued:

- **County Clerk Civil Division:** 512-854-9188 — file a civil claim [traviscountyclerk.org](http://traviscountyclerk.org)
- **Domestic Violence Clinic:** 512-232-1358 — through the University of Texas School of Law
- **SURE Walk:** 512-232-9255 (WALK) — request an escort when walking on or near campus  
[utsg.org/projects/sure-walk](http://utsg.org/projects/sure-walk)
- **Rape Aggression Defense (RAD)** — physical self defense course for women offered by the University police department: [utexas.edu/police/rad](http://utexas.edu/police/rad)
- **Office of the Registrar** — restrict your directory information:  
[registrar.utexas.edu/students/records/restrictmyinfo](http://registrar.utexas.edu/students/records/restrictmyinfo)
- **The University of Texas at Austin 2015-2016 General Information Catalog Appendix D: Policy on Sex Discrimination, Sexual Harassment, Sexual Misconduct, Interpersonal Violence, and Stalking:**  
[catalog.utexas.edu/general-information/appendices/appendix-d](http://catalog.utexas.edu/general-information/appendices/appendix-d)

**Preservation of evidence may be critical to an investigation should you wish to proceed with a criminal, civil, or university investigation, now or in the future. Examples of evidence include but are not limited to: not showering or washing clothes and linens, pictures, text messages, and social media communications**

**Please be aware that various offices can offer privacy but **only** the Counseling Center and University Health Services are considered confidential spaces.**

## Walk-In Appointments

Student Emergency Services in the Office of the Dean of Students and the Counseling Center allow for walk-in appointments during normal business hours: Monday - Friday, 8 a.m. – 4:30 p.m.

University Health Services allows for walk-in appointments Monday - Friday, 8 a.m. – 5 p.m.

For additional information or support, contact Student Emergency Services at 512-471-5017 or [deanofstudents.utexas.edu/emergency](http://deanofstudents.utexas.edu/emergency).